

# AAMIR KHAN

C-Level Enterprise Consultant



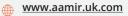




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**UAE & UK** 

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I have worked in the Digital IT and Investment Banking Industry for over 30 years. Recently I have focused on C-Level advisory and consultation on Digital Transformations and Disaster Recovery of Al Tayer Group who are one of the largest luxury retailers in the Middle East. The previous 4 years I was an executive enterprise consultant within the Royal Bank of Scotland Group (RBS) being part of a team that supported RBS to divest and outsource its insurance arm to form Direct Line Group. My experience has been broad and varied from transformation of business-critical systems at an engineering level to recently concentrating on due diligence against contractual agreements in delivering outsourcing and datacentres with application and cloud migrations working alongside C-Level in presenting to boards and steering committees, working with SME's and business programme management, often leading direct reports between 5-20.



#### RECENT TIMELINE

Transformational Merger)

**OBJECTIVE** 

-Lead Solutions Architect (Enterprise Architecture & Design) Lloyds Banking Group (HBOS+Lloyds TSB Integration

**Head of Enterprise Architecture and Data - Group Enterprise** and Data Architect, Technical Architect

Al Tayer Group - Dubai, UAE

2010 2011 2009 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 PRESENT 2012

> Design Manager / Infrastructure Migration Manager / Infrastructure Delivery Manager -**Head of Platform Services**

Royal Bank of Scotland Group divested to Direct Line Group - London, UK

# **EMPLOYERS**

























# **INDUSTRY SECTOR**



#### **EXPERIENCE**

#### Al Tayer Group - Dubai, UAE

Apr 2016 to current

**Head of Enterprise Architecture and Data - Group Enterprise** and Data Architect, Technical Architect additionally from Dec 2018 Looking after Infrastructure (Networks).

Al Tayer is one of the largest luxury retailers in the Middle East and hosts a portfolio of some of the world's best luxury brands in the fashion, jewellery, home and department store categories including car dealerships. The brands include Armani, Banana Republic, Bloomingdale's, Harvey Nichols, Bulgari, Coach, Gucci, Ferrari and Maserati.

Assisted in conducting the Technical Transformation due diligence for a regional Omnichannel and cross enterprise program (\$130M). Execute and govern the technical delivery of advanced Digital Commerce (Ounass, GAP, M&P, Bloomingdales), CRM (Salesforce Cloud) and Retail (Oracle) System capabilities impacting more than 80 retail, hospitality and automotive brands, 220 stores and 4,000 employees across 6 markets

Own the Technical Transformation Roadmap. Oversee the multiple technical systems, loyalty and offer management, ecommerce, contact centre, quality assurance, testing, security, business process excellence, infrastructure, enterprise architecture, change management, service delivery and PMO work streams. I am the point of contact for all KPMG and other auditing activities.

Assist in delivering direction and Strategic 202x Vision/strategic goals and objectives. Responsible for realising the IT Department deliverables, especially for Networking and Disaster Recovery whilst I drove the Gartner Training Programme for IT Professionals initially, adding real value by mentoring the IT department and aggressively uplifting skillsets within the team. To help future focus and add business value, which amongst other areas includes Cloud, IoT, SD-WAN and Al.

Manage a large matrix of vendor management teams, subject matter experts, and technology specialists, in collaboration with the systems integration partners.



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### **EDUCATION**

**MSc Information Systems and Technology** City University, London, UK

1991-1992

**BSc (Hons) Computing and Information Systems** City of London Polytechnic, London, UK. Including final year first class dissertation on "Desktop Video".

Result: BSc (Hons) high: 2i 1988-1991



### **CERTIFICATIONS**

**RHCE Red Hat Certified Engineer** 803004985510751

**AIX Installation and Recovery Exams** Passed

**FULL IBM HACMP Accreditation Exams** Passed.

IBM ASP (AIX SUPPORT PROFESSIONAL) Exams Passed 95%



### **HONOURS & AWARDS**

- Financial Services Outsourcing Project of the
- , Sep 2015 The Insurance Times Tech Awards
- Winner for Major Migration Projectstarted in December 2012 when DLG signed a 5-year contract with Capgemini to separate all their technology from the Royal Bank of Scotland Group. In the following 2 and half years we successfully established DLG's data centre capability in Capgemini, migrated in excess of 300 applications and 3000 interfaces, migrated the mainframe, the WAN and LAN and built a private cloud infrastructure
- , Financial Services Outsourcing Project of the **Year Capgemini & Direct Line Group**
- **November 2015 Financial Services Outsourcing Project of the Year**

Won the Financial Services Outsourcing Project of the Year

Capgemini & Direct Line Group http://www.noa.co.uk/files/827.pdf http://awards.insurancetimes.co.uk/ita-15/2015-categories/

- Chief Executive Awards 2013
- , Jun 2013 Direct Line Group CIO
- , Separation Programme Site Winning Team



#### **EXPERIENCE**

**Royal Bank of Scotland Group divested to Direct Line Group - London, UK** 

Oct 2011 to Apr 2016

Design Manager / Infrastructure Migration Manager / Infrastructure **Delivery Manager - Head of Platform Services.** 

In 2011 in order to Support RBS to divest its insurance arm I was hired as a team member by the Head of Infrastructure Engineering to assist in the subsequent technology change was aligned to the upcoming Separation Programme. DLG's stated policy for their IT was to acquire outsourced services, and in this capacity, I provided the appropriate level of oversight, challenge and governance to the Data Centre acquisition & application migration programme.

Delivered results in all areas as part of a core team taking into account - 12000 users, 300 applications, 6 core business areas, 41 regional sites, 1500+ production and non-prod servers running a legacy estate.

**Understand the AS-IS** - initiated team recruitment and setup requirements based on initial understanding of people, process and IT engagement across the Insurance IT landscape.

Technical Reference Model and Infrastructure Roadmap - assisted in creating and presenting to CIO and Enterprise Architecture Division, leveraging RBSG where possible. A3 designs and patterns promoted.

RFP - Part of a team responsible for amending and reviewing the core Data Centre Migration and Services RFP.

The Internal BID - part of a 3-man team to compete against all respondents shortlisted and presented to CIO an internal proposition – This was that Benchmark CIO used to finally select Capgemini over IBM. Appreciated by the CTO and Head of IT as a workable and competitive solution that gave the big boys a run for their money.

Data Centre Migration - Due Diligence across significant aspects of migrating into new Data Centres with virtualisation where possible and challenging the vendor to be aligned to schedules agreed in the contract.

**Discovery** - Assisted the vendor to understand the scope and requirements, tools-based audit, leading to DC readiness designs, standard build documentation, design architecture standards, 3rd Party connectivity.

**Governance/Stakeholder Management** – Set up the Technical Design Authority ToR and Co-Chaired – buy in of all CIO stakeholders and subject to successful external audit review by KPMG.

**D/C Readiness** – Responsible for relevant feedback of SME's and due diligence review cycles of work streams - Sign off readied for Application Migration. **Technology Refresh** – Fit for purpose delivery of consolidated and virtualised

where possible and uplifted OS where Application requirements allowed. All environments scaled for deployment including Mainframe, Wintel, AIX, Solaris, LINUX, HP-UX, AS/400 where generally 80% was physical this was converted to 80% virtual estate thus reducing TCO and physical footprint significantly.

Application Migration - Led the Infrastructure migration for 2 of 6 works streams which included the Claims and Finance Business. Significant challenge and due diligence to promote the Route to Live (RTL) HLD's, DLD's Testing and Cutover Plans. This involved significant vendor management and the brokering of relationships.



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#### **LICENSES**























































# **PERSONAL ATTRIBUTES**







Attitude

Commitment

Enthusiasm



### **GEO EXPERIENCE**



- United Kingdom
- Q UAE
- Singapore
- Most of Europe in Banking
- © Closely worked with USA IBM and JPMorgan via TC/VC

Kuala Lumpur

# **EXPE**

#### **EXPERIENCE**

Lloyds Banking Group (HBOS+Lloyds TSB Integration Transformational Merger)

Jan 2009 to Sept 2011

Lead Solutions Architect (Enterprise Architecture & Design).

**CAT A & Platinum SLA - Stelink/Swift Integration of LTSB+HBOS payments systems**, complete overhaul and re-deployment of dev/syt/uat/pre-prod/prod and support multiple frames and layered LPARs, FMEA and massive performance gains – acted as Lead Infrastructure Architect – set the benchmarks on how a Infra E2E is deployed and co-ordinated to all areas of Group IT and Business Stake Holders. ~ £50 Million/per day went through this infrastructure.

**CAT A & Platinum SLA – STP (Straight through Processing)** 100% uplift and redeployment of multiple environments – move from POWER4 to POWER5/6 and new support application software stack, another absolutely key environment to the Group.

Governance and Design Authority of all Payments Infrastructure Stack-

This represented multiple projects and teams across various reporting lines. **ITOM** - resource profiling and vetting, management of project team resources 5 to 20+ across various high level projects, multiple papers and presentations created in order to assist new integration accelerated approach to delivery, offshore and onshore teams co-ordination and management and vendor / stake holder management. Significant Mentoring at all levels and building bridges across teams.

**Falcon Debit Card Fraud System** Overhaul and Integration volumes deployment saved the bank and customer base significant money and also pushed the boundaries of mutual takeover capability and route to live road map.



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# **PREVIOUS EMPLOYMENT**

(Serious CAT A Assignments - Must check LinkedIn) (1992-2009)

NB (All Assignments were Long Term Strategic and Core to Institutions See LinkedIn for Detail)

- JP Morgan Chase Investment Bank Consultant Trade Floor Migration (Murex on AIX/HACMP)
- Lloyds TSB Bank Solution Architect
  - JP Morgan Chase Investment Bank AIX/BCP Consultant / Technical

Architect (Investment Banking)

Lloyds TSB Bank - Lead Designer / Technical Architect (Infrastructure Design)

Standard Chartered Bank - Technical Architect

**British Airways** - AIX SA / Project Manager / Disaster Recovery Consultant

Deutsche Bank. - AIX Specialist

**British Airways.** AIX/HACMP Specialist/Project Manager

Unilink Computers Ltd. AIX Technical Consultant

Spargo Consulting Ltd. SP2 Consultant

IBM UK (Havant) RAIDiant Array Product Co-ordinator & Test Team Leader.

**British Aerospace SEMA** - Ministry of Defence System Manager, Interface

Support Analyst.